

NATIONAL LIMITED LIFETIME WARRANTY



Warranty* / Paint

- The refinished areas on this vehicle will be covered against the following paint failures, as outlined on this National Limited Lifetime Warranty registration document:
- Peeling or delamination of the topcoat or other layers of paint (clear, paint, primer)
- Cracking or slit
- Loss of gloss caused by cracking, chalking or hazing
- Any paint failure caused by defective paint products

Warranty* / Bodywork

- ProColor Collision center warrants the qualified repairs applied to the areas outlined on this National Limited Lifetime Warranty registration document against all product and labour failures.

Warranty* / Replacement parts

BODY PARTS (including new, similar and used parts, and interior decorative trim): Limited to the manufacturer's and supplier's warranty.

MECHANICAL PARTS (including electric, electronic, new, rebuilt or used mechanical parts): Limited to the manufacturer's and supplier's warranty.

*Please refer to Exclusions below:

ProColor Collision National Limited Lifetime Warranty Exclusions:

- Paint deterioration caused by bubbles, blisters or other film degradation due to rust or corrosion originating from the base coat.
- Hazing, chalking, oxidizing or loss of gloss caused by improper care, abrasive polishes, cleaning agents, heavy duty pressure washing or any other product and/or abusive operation.
- Paint deterioration caused by abuse, accidents, acid rain, chemical fallout or other acts of nature.
- Failures resulting from the repairs performed over previously refinished areas performed by a collision repair centre other than ProColor Collision.
- Accidents, scratches, chips or stone bruises due to normal vehicle use.
- Commercial use—Finishes on vehicles used for commercial or competitive purposes.
- Failures resulting from product misuse or abuse.
- Claims presented without proper National Limited Lifetime Warranty registration document.
- Failures on finishes containing products non approved by ProColor Collision.
- Failures on finishes performed by a non authorized ProColor Collision technician.
- Peeling caused by the impact with a fixed object. Any damages caused by a collision or vandalism.
- If the vehicle is damaged and repaired by a collision center other than a ProColor Collision Center, this National Limited Lifetime Warranty becomes null and void.

A depreciation percentage may be applied in the event it is determined that said damage was not reported by customer in a timely manner following initial repair. The depreciation amount will be assessed by the regional director or ProColor Collision representative.

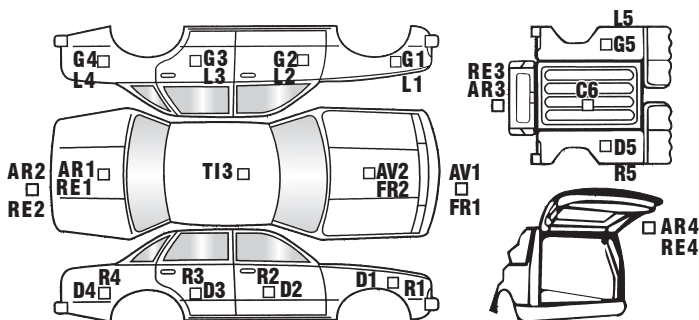
If a vehicle covered by this National Limited Lifetime Warranty shows evidence of paint failure you should:

- Return to the certified ProColor Collision center that initially performed the repairs.
- Allow the ProColor Collision representative to inspect and determine the failure.
- Present the original national limited lifetime warranty certificate.

Only certified ProColor Collision centers are authorized to perform repairs pertaining to the National Limited Lifetime Warranty. Under no circumstances will repairs performed by a non authorized center be reimbursed. Should ProColor Collision determine that failure is not covered by the national limited lifetime warranty, and you are unsatisfied with this decision, address your complaint to ProColor Collision, attention ProSatisfaction agent at the following telephone number **450 688-1281** or **1 800 554-0306** or by email **prosatisfaction@procolor.ca**.

The regional manager and/or his or her authorized representatives of ProColor Collision can request another inspection, determine the alleged failure and order the ProColor Collision center to repair the vehicle according to the conditions of the National Limited Lifetime Warranty. The decision rendered by ProColor Collision is final and without appeal for the customer as well as for the ProColor Collision centre.

If you move or the ProColor Collision center that performed the repairs has moved or ceased its operations, please contact one of our ProSatisfaction agents at ProColor Collision and they will refer you to another ProColor Collision center.



Remarks

_____ _____ _____ _____ _____

INVOICE No. Ref.:

IMPORTANT

declare that I have read and fully understand all of the above-mentioned terms and conditions.

CLIENT SIGNATURE:

DATE:

SIGNATURE - COLLISION REPAIR CENTER:

DATE: