

NATIONAL LIMITED LIFETIME WARRANTY

This National Limited Lifetime Warranty is not transferable and terminates immediately upon the sale or transfer of your vehicle. This National Limited Lifetime Warranty only applies to you as the owner of the vehicle that authorized the repair.

Warranty* / Paint

- The refinished areas on this vehicle will be covered against the following paint failures, as outlined on this National Limited Lifetime Warranty registration document:
- Peeling or delamination of the topcoat or other layers of paint (clear, paint, primer) • Cracking or slit • Loss of gloss caused by cracking, chalking or hazing
- Any paint failure caused by defective paint products

Warranty* / Bodywork

- ProColor Collision center warrants the qualified repairs applied to the areas outlined on this National Limited Lifetime Warranty registration document against all product and labor failures.

Warranty* / Replacement parts

BODY PARTS (including new, similar and used parts, and interior decorative trim) installed by the ProColor Collision center: Limited to the manufacturer's and supplier's warranty only, if any.

MECHANICAL PARTS (including electric, electronic, new, rebuilt or used mechanical parts) installed by the ProColor Collision center: Limited to the manufacturer's and supplier's warranty only, if any.

*Please refer to Exclusions below, which are not covered by this National Limited Lifetime Warranty:

ProColor Collision National Limited Lifetime Warranty Exclusions:

- Paint deterioration caused by bubbles, blisters or other film degradation due to rust or corrosion originating from the base coat.
- Hazing, chalking, oxidizing or loss of gloss caused by improper care, abrasive polishes, cleaning agents, heavy duty pressure washing or any other product and/or abusive operation.
- Paint deterioration caused by abuse, accidents, acid rain, chemical fallout or other acts of nature.
- Failures resulting from the repairs performed over previously refinished areas performed by a person or collision repair center other than ProColor Collision.
- Accidents, scratches, chips or stone bruises due to normal vehicle use.
- Commercial use—Finishes on vehicles used for commercial or competitive purposes.
- Failures resulting from product misuse or abuse.
- Claims presented without proper National Limited Lifetime Warranty registration document.
- Failures on finishes containing products not approved by ProColor Collision.
- Failures on finishes performed by a non-authorized ProColor Collision technician.
- Peeling caused by the impact with a fixed object. Any damages caused by a collision or vandalism.
- If the vehicle is damaged and repaired by a person or collision center other than a ProColor Collision Center, this National Limited Lifetime Warranty becomes null and void.
- Incidental costs, such as towing fees, car rental charges, travel expenses, or consequential damages such as damage to other assemblies and components resulting from a defective part or installation of such part installed or repaired during the repair.

A depreciation percentage may be applied in the event it is determined that said damage was not reported by customer in a timely manner following initial repair. The depreciation amount will be assessed by the regional manager or ProColor Collision representative.

To request service under this National Limited Lifetime Warranty you must:

- Return to the certified ProColor Collision center that initially performed the repairs.
- Allow the ProColor Collision representative to inspect and determine the failure.
- Present the original National Limited Lifetime Warranty certificate.

Only certified ProColor Collision centers are authorized to perform repairs pertaining to the National Limited Lifetime Warranty. Under no circumstances will repairs performed by a non-authorized center be reimbursed. Should ProColor Collision determine that failure is not covered by the National Limited Lifetime Warranty, and you are unsatisfied with this decision, address your complaint to ProColor Collision, attention ProSatisfaction agent at the following telephone number **1-800-200-8081** or by email prosatisfaction@procolor.com.

The regional manager and/or his or her authorized representatives of ProColor Collision can request another inspection, determine the alleged failure and order the ProColor Collision center to repair the vehicle according to the conditions of the National Limited Lifetime Warranty. The decision rendered by ProColor Collision is final and without appeal for the customer as well as for the ProColor Collision center.

If you move or the ProColor Collision center that performed the repairs has moved or ceased its operations, please contact one of our ProSatisfaction agents at ProColor Collision and they will refer you to another ProColor Collision center.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL PROCOLOR COLLISION'S LIABILITY UNDER THIS WARRANTY EXCEED THE AMOUNT OF THE REPAIR PRICE YOU PAID. This disclaimer and exclusion shall apply even if any warranty fails of its essential purpose. Some states do not allow the exclusion or limitation of incidental or consequential damages or implied warranties, so the above limitation or exclusion may not apply to you.

INVOICE N° (ref): _____

IMPORTANT

Remarks

By signing below, I declare that I have read and fully understand all of the above-mentioned terms and conditions.

CLIENT SIGNATURE:

DATE:

SIGNATURE - COLLISION REPAIR CENTER:

DATE: